

Caring for Residents with Challenging Behaviors

Zach's Community Room, UCONN School of Social Work
West Hartford Campus

January 14, 2004

9:00 - 2:30

9:00 - 9:30

Registration and Coffee

Opening Remarks

9:30 - 9:45

Teresa C. Cusano, State Ombudsman

9:45 -10:15

Panel I - Overview of: Licensing and Enforcement; Specialized Care

Panelists:

Paul Miller, Centers for Medicare and Medicaid Services (CMS)

Joan Leavitt, Department of Public Health

Susan Werboff, Office of Protection and Advocacy

10:15 -10:45

Panel II - PAS/RR Overview

Panelists:

Michelle Parsons, Department of Social Services

Jennifer Glick, Department of Mental Health and Addiction Services

Attorney Janet Van Tassel, CT Legal Rights Project

10:45 - 11:15

Panel III - Resident Rights, State and Federal laws

Panelists:

Attorney Arnold Menchel, Office of the Attorney General

Attorney Marilyn Denny, Greater Hartford Legal Aid

11:15 -12:00

Questions and Answers

12:00 -1:00

Lunch

1:00 - 2:15

Open Discussion facilitated by:

Richard Brown,

Connecticut Association of Health Care Facilities (CAHCF)

2:15 - 2:30

Closing Remarks

**Sponsored by the Office of the State Long Term Care Ombudsman
State of Connecticut Department of Social Services**

**Our appreciation to Attorney Marilyn Denny, Attorney Janet Van Tassel and
Attorney Karyl Lee Hall for their assistance in the planning of this conference**

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